

AGENDA
SUBCOMMITTEE No. 1
ON HEALTH AND HUMAN SERVICES

ASSEMBLYMEMBER DAVE JONES, CHAIR

NOVEMBER 8, 2010
STATE CAPITOL ROOM 447
1:00 P.M.

Information & Oversight Hearing

***Provider Complaints to the Department of Managed Health Care
Regarding Underpayments from HMOs***

I. Panel 1 -- Department of Managed Health Care (INVITED)

Overview of the Department's process for handling complaints; review of the numbers and types of complaints received by the Department; staffing requirements, needs, and history of the Department's provider complaint unit.

II. Panel 2 – Emergency Physicians

Discussion of the experiences of emergency physicians with submitting complaints to the Department of Managed Health Care regarding underpayments from HMOs.

- ◆ Andrea Brault, MD, President, California Chapter of the American College of Emergency Physicians
- ◆ Michael H. Forman, MD, Emergency Physician
- ◆ David Strumpf, MD, Emergency Physician
- ◆ Andy Selesnick, Michelson & Robinson

III. Discussion and Question & Answer Period with all hearing participants

IV. Public Testimony