

CALIFORNIA LEGISLATURE



Joint Informational Hearing Assembly Health Committee and Budget Subcommittee No. 1 Medi-Cal Eligibility, Benefits and Managed Care Components of California Advancing and Innovating Medi-Cal Tuesday, March 16, 2021 - 1:30 p.m. State Capitol, Assembly Chambers

BIOGRAPHIES

Will Lightbourne, *Director, Department of Health Care Services*

Will Lightbourne was appointed Director of the California Department of Health Care Services (DHCS) by Governor Gavin Newsom effective June 16, 2020. Before his appointment to DHCS, Mr. Lightbourne served on Governor Newsom’s Council of Regional Homeless Advisors, and previously as Director of the California Department of Social Services from 2011 through 2018. Before his state service, he was director of the Santa Clara County Social Services Agency, director of the Human Services Agency of the City & County of San Francisco, director of the Santa Cruz County Human Services Agency, and general director of Catholic Charities of the Archdiocese of San Francisco. Mr. Lightbourne earned his Bachelor of Arts degree from San Francisco State University.

Jacey Cooper, *Chief Deputy Director for Health Care Programs and State Medicaid Director, Department of Health Care Services*

Governor Gavin Newsom appointed Jacey Cooper as Chief Deputy Director for Health Care Programs and State Medicaid Director at the Department of Health Care Services (DHCS) effective January 31, 2020. Ms. Cooper is responsible for the overall leadership of Health Care Benefits and Eligibility, Health Care Delivery Systems, Health Care Financing, Behavioral Health, and Legislative and Governmental Affairs. As State Medicaid Director, Ms. Cooper represents California’s Medicaid program (Medi-Cal) with federal partners at the Centers for Medicare & Medicaid Services. Ms. Cooper served as Senior Advisor for Health Care Programs starting January 2019. Prior to that, she served as the Assistant Deputy Director for Health Care Delivery Systems beginning in April 2016. In these roles, Ms. Cooper led the planning, implementation, evaluation, and management of various programs and policies at the Department. Prior to her work at DHCS, Ms. Cooper was Vice President of Administrative Services at Kern Medical Center and a health care consultant. Through that work, she gained more than 10 years’ experience in health care policy, operations, integrated delivery models, managed care, business development, and quality monitoring.

Julie Wallace, *Community Health Worker, Los Angeles County, Department of Mental Health, Member, SEIU Local*

Julia Wallace is a Community Health Worker with the Department of Mental Health. Part of her work is to help patients/clients, who are part of the county's Whole Person Care Program. She has worked with people who live with mental health disabilities for over 15 years including at Community Based Organizations. She is an activist, served on the South Central Neighborhood Council from 2010-2013 and a proud member of SEIU Local 721.

Mary June G. Diaz, *Government Relations Advocate, California State Council of the Service Employees International Union (SEIU California)*

Mary June represents over 700,000 public and private sector workers including city, county and state employees, nurses, healthcare workers, janitors, social workers, security officers, in-home caregivers, child care providers, court workers, and school and university employees. She works on all Medi-Cal, private commercial health insurance markets, and health care issues and supports SEIU's administrative, budget, and legislative advocacy efforts. Previously, Mary June worked for Health Access California, where she represented health care consumers on consumer protections and Affordable Care Act policy and legislative issues. She has also worked for Alameda County Board of Supervisor Wilma Chan, where she managed and coordinated the county's Health Committee policy and administrative oversight hearings, as well as monitored the county's public, safety-net hospital system. In addition to her local government experience, Mary June worked in state government as an Assembly Fellow and Legislative Aide in the California State Assembly, primarily staffing the health and human services issue areas. Mary June received her bachelors' and double Master of Public Policy and Master of Public Health (MPP/MPH) degrees from UC Berkeley. Go Bears!

Abigail Coursolle, *Senior Attorney, National Health Law Program, Los Angeles*

Abigail (Abbi) Coursolle (she/her) is a Senior Attorney in the National Health Law Program's Los Angeles offices, where she has worked since 2011. Abbi provides technical assistance, advocate training, and litigation support on a range of issues, with a special focus on access to care Medicaid managed care. She has written extensively about consumer protections and access to care in Medi-Cal. Before joining the National Health Law Program, Abbi was the Greenberg Traurig Equal Justice Works staff attorney at the Western Center on Law & Poverty where she led a 58-county project to enforce safety net laws for low income Californians. Abbi has a J.D. from UCLA School of Law, and a M.P.P. from the UCLA School of Public Affairs.

Katherine Barresi, RN, BSN, PHN, *CCM Director Care Coordination, Partnership HealthPlan of California*

Katherine Barresi is the Director of Care Coordination of Partnership HealthPlan of California, a non-profit county organized health system that ensures Medi-Cal recipients have access to high-quality comprehensive cost-effective health care in 14 Northern California counties. Katherine is a Registered Nurse, certified in Public Health, who works on the design and delivery of basic and complex case management and care coordination activities for the most vulnerable of Californians. Katherine has over seven years of leadership experience in evaluating how health policy translates into the healthcare experiences and outcomes that patients receive. Katherine routinely engages with providers, community partners, advocates and stakeholders to offer support and technical assistance in the areas of case

management, healthcare delivery needs, and health policy in order to improve the lives and health of the communities that Partnership serves. In particular, she has provided oversight and guidance in serving the Seniors and Persons with Disabilities population as well as children and families connected with California Children's Services and the plan's implementation of the Whole Child Model. Katherine is certified as a Complex Case Manager by the Commission for Case Manager Certification maintaining ongoing awareness of industry trends, events and legislative changes that impact the case management functions. She is highly versed in health care quality standards such as HEDIS and NCQA requirements, and thoughtfully incorporates these facets into the delivery of case management services for low-income Californians. Mrs. Barresi earned her Bachelors of Science in Nursing from Sonoma State University.

Mary Zavala, LCSW, MPP, MA, *Director of Health Homes, L.A. Care Health Plan*

Mary Zavala, LCSW, MPP, MA, joined L.A. Care Health Plan as the Director of Health Homes in 2019. Prior to joining L.A. Care, Mary worked in a variety of health care arenas dedicated to serving the most vulnerable Californians. As a Licensed Clinical Social Worker, Mary's direct clinical practice has largely been in the area of solid organ transplant, serving both pediatric and adult populations, while her administrative work has included responsibilities in program administration, quality improvement and regulatory compliance. From 2012-2015, she served as the Program Administrator for IMPACT, DHCS' Prostate Cancer Treatment Program, administered by UCLA. After, she was the Quality Manager at St. Vincent Medical Center's Multi-Organ Transplant Center from 2015-2019. Mary's past peer-reviewed research highlights the positive effects care management and coordination can have on outcomes such as quality of life, health literacy and sense of support. Mary completed her undergraduate studies at Vanderbilt University and holds master's degrees from UCLA's Luskin School of Public Affairs and UC San Diego's Center for Iberian and Latin American Studies.

Ned Resnikoff, *Fiscal and Policy Analyst, Legislative Analyst's Office*

Ned Resnikoff is a Fiscal and Policy Analyst at the Legislative Analyst's Office (LAO)—the California Legislature's designated nonpartisan fiscal and policy advisor. At the LAO, he specializes in health care issues, with a particular focus on Medi-Cal (California's state Medicaid program), with emphasis in enrollment and eligibility issues, long-term care, and county administration. Ned also covers children's medical services and Covered California for LAO. He completed his undergraduate studies at New York University and holds a Master of Public Policy Degree from the Goldman School of Public Policy at the University of California, Berkeley.

Ben Johnson, *Principal Fiscal and Policy Analyst, Legislative Analyst's Office*

Ben Johnson is a Principal Fiscal and Policy Analyst at the Legislative Analyst's Office of the California Legislature, where he covers health care issues. Ben's work generally focuses on Medi-Cal. In particular, Ben specializes on fiscal and policy issues related to managed care financing and oversight, hospital financing, and pharmaceuticals. Ben holds a Master of Public Policy from the University of Michigan.

Karen G. Hansberger, MD, *Chief Medical Officer, Inland Empire Health Plan*

Karen G. Hansberger, MD, is the Chief Medical Officer of Inland Empire Health Plan (IEHP). She provides oversight for the development of IEHP's clinical and health care strategy with the goal of improving overall quality and access to care for its 1.38 million members. Prior to joining IEHP, Dr. Hansberger served as the Chief Medical Officer of Adventist Health White Memorial. During her tenure,

she led population health development for the Adventist Health Southern California region. Known for her ability to collaborate across the health care continuum, Dr. Hansberger developed partnerships with key members in Los Angeles County to improve health care access and health literacy of the East Los Angeles community. Dr. Hansberger's professional experience is complemented by impressive academic achievements. She earned her medical degree and served her residency in obstetrics and gynecology at Loma Linda University. She is certified by the American Board of Obstetrics and Gynecology and is a Fellow of the American College of Obstetricians and Gynecologists.

Mark R. Klaus, *President and Chief Executive Officer, Home of Guiding Hands*

Mr. Klaus has been the director of HGH since 2010 and has directed the organization in its efforts to expand services and supports to meet the needs of individuals with developmental and intellectual disabilities in San Diego and Imperial Counties. HGH currently supports over 4,000 infants, children, adolescents, adults and senior citizens a year including 24 small community based ICF-H homes. Mark brings over 40 years' experience operating and developing person centered services options. He is active in numerous local, statewide and national organizations including the Developmental Services Network, Board Vice President; the California Department of Developmental Services Statewide Task Force, DDS Fiscal & System Reform Workgroup and many others. He received his Bachelor of Science degree in Economics from the University of Illinois at Urbana-Champaign and is a graduate of the prestigious Stanford Executive Program for Nonprofit Leaders. He lives in San Diego with his wife of 34 years, Angie.

Lynn Kersey, *Executive Director, Maternal and Child Health Access*

Lynn Kersey is the Executive Director of Maternal and Child Health Access, a unique direct service and policy organization she founded in 1996. MCH Access assists pregnant and postpartum women and pregnant people and their families in downtown Los Angeles. Prior to 1996 she directed a similar program for Children's Advocacy Institute and Homeless Health Care Los Angeles and was the first Coordinator in Los Angeles for Health Access, a coalition of organizations working for health care coverage for every Californian. Ms. Kersey served for two years as Chair of the Interim Executive Consumer Advisory Committee for the Local Initiative Health Authority for Los Angeles County, the administrative body charged with creating and managing the public Medi-Cal managed care system, and as the Co-Chair for its Children's Health Consultant Committee. She has served on the Medi-Cal Managed Care Advisory Committee to the State Department of Health Services for more than 20 years. She was a member of the Children's Health Initiative, a coalition of foundations, community organizations, and government agencies working to ensure health care coverage for all children in Los Angeles County and the California Premature Infant Health Coalition Executive Committee. She serves on the March of Dimes State Government Affairs Committee and the state's Maternal Infant Health Assessment Advisory Board. Ms. Kersey's specialty is access-to-care issues, especially Medicaid and other benefits programs for low-income children and pregnant women. She co-taught a class on child health advocacy in the School of Public Health at UCLA for five years. In 2007, she received the Helen Rodriguez-Trias Award for Excellence in Community-Based Women's Health Leadership, an award given by the California Department of Health Care Services.

Farrah McDaid Ting, *Legislative Representative, California State Association of Counties*

Farrah McDaid Ting has worked in public policy for 20 years and specializes in California health and behavioral health programs and funding at the county level as a senior legislative representative for the California State Association of Counties (CSAC). She is an expert in county funding and administration of health and behavioral health programs, including both 1991 and 2011 Realignments, the Affordable Care Act, Specialty Mental Health Services, Drug and Alcohol Programs, and Drug Medi-Cal. She began her career in public policy as a journalist, serving as an Assistant Editor at the nonpartisan *California Journal*, before joining the California State Association of Counties in 2001. Public policy and the complexity of county issues lured her into the advocacy side of CSAC, where she now combines her writing and speaking skills with robust advocacy and a solution-oriented outlook on behalf of California's 58 counties. Farrah earned a Bachelor's degree in Government/Journalism and graduated *cum laude* from California State University, Sacramento and earned an Associate's Degree from Sierra College.

Mike Odeh, *Director of Health Policy, Children Now*

Mike Odeh is the Director of Health Policy at Children Now, California's leading children's policy, research, and advocacy organization. Mike brings extensive health policy and advocacy expertise to Children Now, where his work focuses on health coverage, access, quality, financing, and care delivery. A native of southern California, Mike holds a Master of Public Policy degree from Georgetown University and an undergraduate degree from Creighton University. Prior to joining Children Now, Mike worked at Health Access, a California health care consumer advocacy organization, and previously at the Center for Children and Families at the Georgetown University Health Policy Institute.

Linda Nguy, *Policy Advocate, Western Center on Law and Poverty*

Linda Nguy is a Policy Advocate for Western Center, specializing in health care issues that affect poor Californians. Prior to joining Western Center, Linda worked with the States of Washington and Mississippi to help establish their state-based health exchange. She also worked on California's behavioral health adjudication system and as Policy Associate for the Latino Coalition for a Healthy California. Linda received her MPP/MBA from the University of Minnesota, Twin Cities and undergraduate degree from Brown University.

Pula Wilhelm, *Director of Policy, County Behavioral Health Directors Association*

Paula Wilhelm joined CBHDA in the spring of 2017. As Director of Policy, she is responsible for leading policy analysis and administrative advocacy to advance CBHDA's strategic priorities for county behavioral health services. Areas of focus include the Medi-Cal Specialty Mental Health and Drug Medi-Cal programs, substance use disorder services and drug policy, California's 1915(b) and 1115 Medicaid waivers, and the implementation of federal managed care and parity regulations. Prior to joining CBHDA, Paula spent four years on staff at Women's Community Clinic of San Francisco and earned Masters degrees in Public Health and Public Policy from UC Berkeley.