SUMMARY OF MAJOR REFORMS ADOPTED IN THE IN-HOME SUPPORTIVE SERVICES (IHSS) PROGRAM AS PART OF THE 2009-10 BUDGET AGREEMENT

IHSS	Statutory Implementation Date
Anti-Fraud / Quality Assurance / Program Integrity	
Application for IHSS - Must notify recipients that the provider will get a copy of authorized hours. (ABX4 19 Sec 1)	Jan 1, 2010
NOA Lite - DSS to develop a process to ensure that provider receives list of services authorized for recipient in consultation with CWDs and stakeholders. (ABX4 19 Sec 2)	Dec 31, 2011
New Provider Orientation - All prospective providers must complete orientation at time of enrollment. (ABX4 19 Sec 3)	Nov 1, 2009
<u>Current Provider Orientation</u> - All current providers must receive orientation information and submit a signed agreement. (ABX4 19 Sec 3)	Between Nov 1, 2009 and June 30, 2010
<u>Timesheet</u> - Must be signed by provider and recipient under penalty of perjury. Must contain index fingerprint of recipient and provider in order to be valid. (ABX4 19 Sec 4)	July 1, 2011
Standardized Curriculum - DSS shall ensure a standardized curriculum and training materials are developed for county social workers for purpose of preventing fraud. (ABX4 19 Sec 6)	On or before July 1, 2010.
Targeted Mailers - DSS shall consult with CWDs and stakeholders to develop protocols for the implementation of targeted mailings. (ABX4 19 Sec 6)	Effective as of the date the legislation takes effect. No due date for protocols.
Home Visits - Adds to county QA functions that monitoring "may include" a home visit to verify receipt of services, and requires DSS to develop protocols for the visits in consultation with CWDs. (ABX4 19 Sec 7)	Effective as of the date the legislation takes effect. No due date for protocols.
Recipient Fingerprinting - Requires DSS to develop protocols and procedures for fingerprinting recipients. New recipients on or after Apr 1, 2010 will provide fingerprints as part of assessment. Existing recipients will provide at next reassessment. (ABX4 19 Sec 8)	Upon completion of the protocols and procedures, DSS is authorized to take necessary steps to implement by April 1, 2010.
Investigation of Fraud - Allows counties to investigate fraud subject to uniform statewide protocols to be developed by DSS in consultation with CWDs and stakeholders. (ABX4 19 Sec 9)	Effective as of the date the legislation takes effect. No due date for protocols.
<u>Data Sharing</u> - Allows DHCS, DSS, and counties to share data as necessary to prevent fraud and investigate suspected fraud. (ABX4 19 Sec 9)	Effective as of the date the legislation takes effect.

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Notification of Suspected Fraud - Requires county to notify DSS and DHCS if it concludes that there is reliable evidence that a provider or recipient has engaged in fraud. (ABX4 19 Sec 9)	Effective as of the date the legislation takes effect.
<u>Termination of Eligiblity</u> - States that failure to comply with program requirement may result in termination from the program subject to due process. (ABX4 19 Sec 9)	Effective as of the date the legislation takes effect.
Provider Address - States that a provider enrollment form must use a physical address, and that checks cannot be mailed to a P.O. box unless the county approves a request from the provider. (ABX4 19 Sec 10)	Effective as of the date the legislation takes effect.
Provider Enrollment Form - County staff must view original documents and see provider in person. (ABX4 4, Sec 27)	July 28, 2009
Implementation Report - DSS to convene stakeholders to develop and issue a report evaluating implementation of QA and fraud activities from 2004 to present. (ABX4 4, Sec 28)	Report due by Dec 21, 2010
\$10 Million - Allocates \$10 million to counties to be used for fraud and QA activities. (ABX4 1, Sec 576)	To be allocated upon approval of county-submitted plans to DSS.
New DHCS Staff - 13 staff in DHCS in current year, plus another 30 staff in budget year. (ABX4 1, Sec 576)	Jul 28, 2009
New DSS Staff - 12 positions in the current year and 12 positions in the budget year. (ABX4 1, Sec 576)	Jul 28, 2009
Budget estimate - Budget language requires DHCS and DSS to submit a revised budget to the Legislature "to the extent that implementation responsibilities and new costs are required of county welfare departments for new local activities" (ABX4 1, Sec 576)	No due date specified.
Provider Background Checks	
New Provider Background Check (Registry) - Requires new providers to submit to a background check to be on the registry. (ABX4 19 Sec 5)	Effective as of the date the legislation takes effect.
New Provider Background Check (Non-Registry) - Requires county to background-check new providers not listed on a registry. (ABX4 19 Sec 11)	Oct 1, 2009
Current Provider Background Check (Registry) - If on registry without a background check as of effective date of legislation, provider must be checked. (ABX4 19 Sec 5)	By July 1, 2010
Current Provider Background Check (Non-Registry) - Requites county to background-check current providers not listed on a registry. (ABX4 19 Sec 11)	By July 1, 2010
Written Appeal Process - Requires DSS to develop a written appeal process for current and prospective providers determined ineligible based on background check. (ABX4 19 Sec 5, 11)	Effective as of the date the legislation takes effect. No due date for protocols.

IHSS	Statutory Implementation Date
Service Reductions	
Eliminate Share of Cost Buyout - Effective as of date signed, only those receiving SOC buyout as of June 30, 2009 may continue to receive it; as of Oct 1, 2009, the SOC is eliminated. (ABX4 4 Sect 26)	Grandfathering: Jun 30, 2009; Elimination: Oct 1, 2009
Eliminate Domestic & Related Services - Limits domestic or related services to those with a functional index score of 4 or 5. (ABX4 4, Sec 29)	Effective Sep 1, 2009; Emergency Regs by July 1, 2010.
Eliminate All IHSS Eligibility - Limits IHSS to those with a functional index score of 2 or above. (ABX4 4, Sec 30)	Effective Sep 1, 2009; Emergency Regs by July 1, 2010.
NOA Changes - Requires DSS to modify NOA to inform those whose eligibility is limited or eliminated of their FI rank and FI score. (ABX4 4, Sec 30)	No later than Sep 1, 2009